

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 13th February 2013

Title of paper:	WARD PERFORMANCE REPORTS - Q3	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bridge, Clifton North & Clifton South
Contact Officer(s) and contact details:	<p>Dorothy Holmes South Locality Manager 0115 915 0378 dorothy.holmes@nottinghamcity.gov.uk</p> <p>Abdul Ghaffar Neighbourhood Development Officer – Bridge Ward 0115 876 1319 abdul.ghaffar@nottinghamcity.gov.uk</p> <p>Parbinder Singh Neighbourhood Development Officer – Clifton North Ward 0115 878 6244 parbinder.singh@nottinghamcity.gov.uk</p> <p>Don Bulmer Neighbourhood Development Officer – Clifton South Ward 0115 878 6243 don.bulmer@nottinghamcity.gov.uk</p> <p>Norman Walker Neighbourhood Development Officer – Clifton South Ward 0115 878 6246 norman.walker@nottinghamcity.gov.uk</p>	
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Relevant Council Plan theme(s):		
World Class Nottingham		X
Work in Nottingham		X
Safer Nottingham		X
Neighbourhood Nottingham		X
Family Nottingham		X
Healthy Nottingham		X
Leading Nottingham		
Summary of issues (including benefits to customers/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti social behaviour (ASB) • Neighbourhood theme – Cleansing and Environmental issues 		

- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime: In December 2012 (compared with December 2011) all crime in the Bridge Ward was down 6.25%, Division as a whole saw an increase of 7.4%. Year to date (compared to corresponding period last year) all crime in the Bridge Ward is down 21.9% as compared to Division as a whole of 11.2%

ASB: December 2012 all ASB was down 3.56% as compared to previous year, this is behind the Divisional reduction of 32.4%. Year to date all ASB was down 22.4%, Division saw a reduction of 33.2%

Domestic Violence: Month comparison to previous year has seen an increase of 50% around Domestic Violence and this is being addressed by relevant partners. The increase can also be seen due to increase reporting and awareness.

Cleanliness Index: Cleanliness of the Ward is at 85% as compared to neighbourhood target of 86%; this is up in comparison to previous year's month (Dec 2012 compared to Dec 2011) but down compared to the target of 86% for neighbourhoods.

Graffiti Reports: There has been a reduction of Graffiti across the Ward (Dec 2012 compared to Dec 2011) 40 incidences, a decrease of 2 and once again reporting has increased considerably since the delivery of Week of Action in September 2012.

Fly Tipping: Fly Tipping across the Ward has seen an increase (Dec 2012 compared to Dec 2011) 50 incidences which is an increase of 25, this still poses a challenge for both services and residents in particular the dumping of large/bulky items and rubbish in alleyways.

Unemployment Rate: 6.6% and is ranked 9th out of 20 for all Wards (Nov – 12) - Reduction of 1.6% from last count for people that are unemployed and claiming Job Seekers Allowance. However, the Employment Team at the One Stop Shop do a tremendous job in promoting opportunities and getting people into employment, training or volunteering. This is highlighted in the Ward Report under the Ward priorities for Work.

Community Protection: Community Protection were responsible for five court outcomes in the Ward and these comprised of three statutory notices, a suspended possession order and an ASBO on conviction. Currently we have three statutory notices in process for waste in gardens and delivered 3 FPN's for fly tipping/litter including FPN on Wilford Crescent West.

Fire: the ward is ranked 4th highest out of 20 wards for rate of all intentional fire.

Event/ Community Engagement: A range of events and meetings have taken place during this quarter including TRA's meetings, Community Meetings, Your Choice, Your Voice (review of Ward Priorities and also Dragons Den). The Draft Budget Consultation is planned for 6th February and will give an opportunity for Citizens to hear the budget challenge proposals being put forward by the City Council.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling the spate of ASB incidences around vehicle crime on WCE, Bathley Street, Glapton and Woolmer Road. Community Protection has and will continue to leaflet drop, seek intelligence and carryout Dog Fouling Operations at known Hotspots and aim for FPN's.

Ward: Clifton North NDO: Parbinder Singh

Crime: all crime was down by 3.7% (Dec 2012) compared to an increase across City Division of 7.4%

ASB: all ASB was down 48.65%. Across the City Division experienced a reduction of 32.4%

Cleanliness Index: Index Score is at 89% above the target set for city wide of 86%

Graffiti Reports: 8 incidents reported an increase of 5

Fly Tipping: 5 incidents a decrease of 15

Unemployment Rate: 4.3% and is ranked 16th out of 20 wards (Nov 2012) – a decrease of 2.3% from last count.

Community Protection: In December 2012 there were 4 court outcomes. 2 cases of ASBO on conviction, an injunction and an 'undertaking'

Fire: the ward is ranked 16th highest out of 20 wards for rate of all intentional fire.

Key Successes: Public Protection secured clear-up of fly-tipping in Silverdale by tracing the offender from Bournemouth. Parking Bays at Glapton Lane now completed with residents praising the Council.

Issues: how to minimise the disruptions of Tram works across both wards. Car Parking in Wilford and around Rivergreen / Sunninghill Drive area due to commuter parking. Ensuring the Community Centres secured funding in the 'new' criteria for Area Based Grant Funding programme.

Events; 'Have your Say' meeting organised with Police, NCH across Clifton Estate. These meetings will also provide an opportunity for residents to have their say on the Council's Budget for 2013/14.

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Don Bulmer & Norm Walker

Crime: No change on Dec 11 (77 crimes).

ASB: Down by 23.08% on Dec 11

Cleanliness Index: Index Score is at 82%. This is below the target set across city neighbourhoods of 86%

Graffiti Reports: 7 incidents reported an increase of 2

Fly Tipping: 2 incidents a decrease of 37

Unemployment Rate: Number unemployed 524 or 6% This places Clifton South as 12 highest % of unemployment rate across city wards

Community Protection: In December 2012, there were no court outcomes.

Fire: Clifton South ranks 12th highest out of the 20 wards for fire rate i.e. 1.36% per 1000 of population.

Key Successes Improved results for most of the categories above

Issues: Disruption caused by the Tram and A 453 works across the area is/will have a significant impact over the next 2 to 3 years and it is important to build on the channels of communication already available.

Appropriate support to the community associations (volunteers who run community centres) over the coming months is crucial as the way in how they receive grant aid is changing. Car parking and vehicle overcrowding on the streets of Clifton while several schemes to improve the situation have been successfully created, continues to be a major issue.

Events; Quarterly 'Have your Say' meetings organised with other key services across the local neighbourhood are being established. Here local residents have the opportunity to share their views and concerns while improved means of communication between services and local citizens will be achieved.

NATs (Neighbourhood Action Team) – Regular monthly meetings with key local partner services take place. The meetings inform priority issues setting and good practice and offer local officers an opportunity to work in a more streamlined way.

Recommendation(s):

1	Area Committee note and comment on the Ward Performance Reports for quarter 3 2012/13.
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1 BACKGROUND

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None

APPENDIX 1